GLA Technical Services Interest Group (TSIG) Minutes
GLA Mid-Winter Planning Conference
Clayton State University, Morrow, Georgia
Friday, January 11, 2013, 1:30 pm

Present

Amy Eklund (Georgia Perimeter)
Laura Herndon (Clayton State)
Cathy Jeffrey (Clayton State)
Linda Jones (Columbus State)
Adam Kubik (Clayton State)
Kyle McCarrell (Georgia Regents University)
Tessa Minchew (Georgia Perimeter)
Jolanta Radzik (Chattahoochee Valley Libraries)
Sofia Slutskaya (Georgia Perimeter)
Shelley Smith (Univ. of West Georgia)
Linh Uong (Hall County Library System)

Welcome and announcements

Jolanta Radzik, Chair, called the session to order and introduced the other officers, Guy Frost (Vice-Chair, not present) and Linh Uong (Secretary).

New Business

1. Slideshare account

Per discussion at COMO 2012, Jolanta created an account for TSIG-related presentations and posters at http://www.slideshare.net/GLA_TSIG. So far there are five postings and 140 views.

2. Research Working Group

Jolanta mentioned that there will be an article in the next issue of the *Georgia Library Quarterly* about the TSIG Research Working Group.

Amy Eklund (Co-Chair) gave an update on the group's efforts. The literature review is still in the planning stages. However, they did release a survey in November to gather data on technical services-related research. There has been one entry in the database registry so far (i.e. Amy's). A librarian did contact Amy and said she had a lot of research, but didn't have time to enter it all. Amy requested a vitae, but hasn't received a response.

Amy asked if they should continue with the registry. Cathy Jeffrey said maybe there isn't any research out there. Tessa Minchew said target groups like Emory aren't being reached; Cathy added that the big universities probably do research (e.g. Georgia Tech, Emory, UGA), but they aren't necessarily part of GLA and we should consider targeting schools with faculty who are more apt to be doing research. Linh said to look at library schools that have Georgia cohorts like the Univ. of North Texas, Univ. of Alabama, etc. Amy said they will try targeting those specific groups this spring and then re-consider continuing the project.

3. Program ideas for COMO

Jolanta said since we did sessions for e-resources and cataloging last year, this year we would do acquisitions and serials. She asked which format worked better, a roundtable or panel. The

general consensus was that panels were better with targeted questions. Cathy added that we should leave time at the end for Q&A. Kyle McCarrell agreed to do the acquisitions roundtable; Amy offered to help if needed and said a good topic to discuss would be, "What vendors are good to use?" Linda Jones volunteered to organize the serials session. Shelley Smith said she will ask a colleague if she would be interested in being a panelist for the serials session.

Jolanta asked if there was interest in a RDA session. Members said it would be great to have Guy do a session similar to his "RDA Alternatives" session last year, with updates.

General discussion

Linda asked if anyone has gotten e-books from Springer and/or other vendors. Linh said they're getting e-books from Baker & Taylor (Axis 360) and also downloadable audiobooks from Records Books (OneClickDigital). Cathy said if they buy just one e-book from Springer, the hosting fee is waived; so they've been ordering one a year. They also go through Baker &Taylor for EBSCOhost e-book titles, and the process was quick and easy. Tessa said beware of the 865 links in EBSCOhost records, i.e. there have been problems with them pointing to different links.

Jolanta asked about Baker &Taylor since she just started ordering books from them. Cathy and Tessa said they've been with Baker &Taylor for a long time, and they're a good company.

Amy asked about anyone's experience with PDA's (patron-driven acquisitions). They had started a pilot program with $5,000 to purchase e-books. Near the end of fall semester, the PDA triggered a number of purchases over the course of 3-4 days; this was strange because finals were over by then. Tessa said her first thought was that a non-Georgia Perimeter College user went through GALILEO, but GALILEO assured them that wasn't the case; she was then concerned that EBSCOhost was possibly using relevance rankings that assigned higher rankings to certain low-demand titles. Sofia Slutskaya added that when they asked for a trigger report, they found that most of the triggers were "time in book", which EBSCOhost didn't explain very well; she would have been more comfortable if the triggers were something like prints or email.

Cathy mentioned that Clayton State was supposed to be one of the first testers for Discover GALILEO, but a co-worker discovered that the search results didn't have any relevance rankings; so they haven't turned it on. They contacted EBSCOhost, but haven't received a reply. Tessa added that EBSCOhost has a bad turn-around time on technical questions.

Shelley asked about brief records still showing up in the GIL universal catalog and if that had been fixed in the latest Voyager upgrade. Tessa replied that it's an ongoing issue.

The meeting was adjourned at 2:30 p.m.

Next Meeting
COMO, Macon, Oct. 9-11, 2013.

Respectfully submitted,

Linh Uong
Secretary