This meeting of the Reference Services Interest Group (RSIG) focused on filling vacant officer positions and preparing programming for the upcoming year.

All three officer positions were open, and Cliff Landis was nominated as Chair, accepted the nomination, and was elected unanimously. The other two vacancies went unfilled.

Suggestions were given for programming for next year’s COMO conference. These included:

- Legal reference
- Local history reference
- A panel of reference librarians from different kinds of libraries (school, public, academic, special, etc.)
- A panel of librarians who have recently transitioned into reference.
- A comparison of various e-book resources (NetLibrary, Google Book Search, Open Library, etc.).
- Scheduling, statistics, and staffing of the reference desk.
- Information commons and reference.
- Troubleshooting and technical issues.
- Blended librarianship in reference.

It was suggested that the RSIG-L listserv be polled to see what programming RSIG members would like to have in the future.