

Reference Services Interest Group Meeting
GLA Midwinter Planning Meeting, January 13, 2006

Cliff Landis: Chair
Dewi Wilson: Vice Chair
Sarah Steiner: Secretary

Present:

Dewi Wilson, Kennesaw State
Evelyn Merk, Houston County Public
Rhonda Lane, Cobb County Public
Yalonda Carson, Clayton State
Joan Taylor, Clayton State
Tanji Bison, Kennesaw State
Elizabeth Bagley, Georgia State
Sarah Steiner, Georgia State
Stacy Brown, Bauder College

List of Proposals for Annual Conference:

1. Session on new perspectives on information literacy and reference services to non-traditional students, including an element on scheduling. Note: A similar study was presented last year in Columbus. (proposed by Dewi Wilson)
2. Session on LibQual, a national survey run by the Association of Research Libraries. Liz Bagley noted that there are several general reference related questions on which we could focus. (proposed by Joan Taylor)
3. Session on Instant Messaging as reference tool (relevant to all types of libraries) (proposed by Liz Bagley)
4. Session on student retention and success—are we really helping them to succeed? Could include elements on:
 - a. helping returning students to acclimate,
 - b. exit surveys to insure student satisfaction,
 - c. outreach to incoming freshmen while they're still in high/middle school (proposed by Stacy Brown, Dewi Wilson, and Joan Taylor)
5. Session on outreach to multicultural populations. (proposed by Rhonda Lane)
6. Session on encouraging patrons to explore non-Google search methods with focus on facilitation of access to reduce patron intimidation of library resources. Could also focus on helping the patron to evaluate resources or on search and technical assistance methods.

* When choosing potential sessions, please consider how long you would like the session to be (either 45 minutes or 1.5 hours) and how many and which presenters would be needed/desired.