

Reference Services Interest Group Meeting
GLA Midwinter Planning Meeting, December 5, 2008

T. Wesley Stewart, Chair
Vacant: Vice Chair
Vacant: Secretary

Present:

Evelyn Mack, Retired Public Librarian
Laura Wright, Odum Library, VSU
Travis Allen, Georgia Perimeter College
Beth Finn, Georgia Tech
Patricia Kenley, Georgia Tech
Lori Lester, Georgia Southern University
Brian Kooy, Georgia State University
Mickey Harvey, Valdosta State University Student
Deborah Thomas, McDonough Public Library
Andrea Stanfield, University of West Georgia
Regina W. Cannon, University of Georgia
T. Wesley Stewart, FSU College of Information, Graduating May 2009

List of Proposals for Annual Conference, GA COMO 2009:

1. Session on how reference librarians serve as research and writing tutors. A panel discussion of reference conferences, conferences about research papers, appointments, and consultations. This suggestion was proposed and discussion by Brian Kooy, Regina Cannon, and others.
2. Session on how to teach professors / faculty. Some present shared their concerns about helping faculty colleagues understand the research process and the benefits of information literacy taught to students.
3. Session on how to market specific reference services based on research, and in specific areas such as business, consultations, classes, and so on. Several in attendance expressed concerns about effectively communicating the information about available information to particular constituencies.

* When choosing potential sessions, please consider how long you would like the session to be (either 45 minutes or 1.5 hours) and how many and which presenters would be needed/desired.

1. Session on new perspectives on information literacy and reference services to non-traditional students, including an element on scheduling. Note: A similar study was presented last year in Columbus. (proposed by Dewi Wilson)
2. Session on LibQual, a national survey run by the Association of Research Libraries. Liz Bagley noted that there are several general reference related questions on which we could focus. (proposed by Joan Taylor)
3. Session on Instant Messaging as reference tool (relevant to all types of libraries) (proposed by Liz Bagley)
4. Session on student retention and success—are we really helping them to succeed? Could include elements on:

- a. helping returning students to acclimate,
 - b. exit surveys to insure student satisfaction,
 - c. outreach to incoming freshmen while they're still in high/middle school
(proposed by Stacy Brown, Dewi Wilson, and Joan Taylor)
5. Session on outreach to multicultural populations. (proposed by Rhonda Lane)
 6. Session on encouraging patrons to explore non-Google search methods with focus on facilitation of access to reduce patron intimidation of library resources. Could also focus on helping the patron to evaluate resources or on search and technical assistance methods.

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