

Essentials of RDA for public services

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Georgia State University
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Carterette Series Webinar

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Poll #1

- Which best describes your primary job duty? Please select only one.
 - □ Reference/research & instruction
 - □Circulation/Access Services
 - □Inter-library loan
 - □Collection development/Acquisitions
 - □ Cataloging
 - □ Special Collections/Archives
 - □ Digital initiatives/Digital projects
 - □I do a little bit of everything!
 - **□**Other

Poll #2

- Has your library implemented RDA, or does your library have plans to do so?
 - ☐Yes, we've already implemented
 - ☐Yes, we plan to implement
 - ☐ We don't have plans to implement yet
 - □I've never heard much about RDA
 - □Don't know/Not sure



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RDA in the Personals...

• NEW standard: Young, but firmly grounded. Adaptable & at home in the wide world. Seeking all kinds of resources & metadata for MEANINGFUL RELATIONSHIPS.



Brief history of RDA

- RDA Toolkit published as an online subscription product in June 2010
 - Print version also available
- U.S. "official RDA Test" in 2010-2011
 - Implement with conditions
- Library of Congress' "Day One"
 - -March 31, 2013

Current status of RDA

- No implementation mandate or deadline for all U.S. libraries, but...
 - Access points have changed/are changing to RDA forms
 - If your library shares cataloging... you'll probably see RDA records

How does RDA affect users?

(today)



Latin abbreviations no longer used

AACR2	RDA
[S.I.] : [s.n.], [n.d.]	[Place of publication not identified]: [publisher not identified], [date of publication not identified]
	[Atlanta?, Georgia] [Georgia State University Library], [2013?]

Many (not all) abbreviations spelled out

AACR2	RDA
2 videodiscs (169 min.) : sd., col. ; 4 3/4 in.	2 videodiscs (169 min.): sound, color; 4 3/4 in.
vii, 100 p.: ill., ports.; 28 cm.	vii, 100 pages : illustrations, portraits ; 28 cm
4 th ed.	Fourth edition. 4 th ed. 4 th edition. (Depends on how it appears on the resource)

Inaccuracies

AACR2	RDA
Shakespeare's Julius Caeser [sic]	Shakespeare's Julius Caeser
	Title should read:
Variant title: Shakespeare's Julius Caesar	Shakespeare's Julius Caesar
Shakespeare's Julius Caeser [i.e. Caesar]	
Variant title: Shakespeare's Julius Caesar	

"Rule of three" no longer exists in RDA

AACR2	RDA
Brian Culshaw [et al.], editors. [give access point for only the first named entity] Culshaw, B.	Brian Culshaw, Yanbiao Liao, Anbo Wang, Xiaoyi Bao, Xudong Fan, Lin Zhang, editors. [may give access points for all/any named entities] Culshaw, B., editor. Liao, Yanbiao, editor. Wang, Anbo, editor. Bao, Xiaoyi, editor. Fan, Xudong, editor. Zhang, Lin, editor.

"Rule of three" no longer exists in RDA

AACR2	RDA
edited by Kristin L.	edited by Kristin L.
Spangenberg and	Spangenberg and
Deborah Walk; circus	Deborah Walk; circus
history consultant, Fred	history consultant, Fred
Dahlinger Jr.; with	Dahlinger Jr.; with
essays by David Carlyon	essays by David Carlyon
[et al.]	[and ten others].
Carlyon, David.	Carlyon, David, author.

GMD replaced by 3 new elements

- Content
- Media
- Carrier

What's a GMD?

"General material designation"

À la Chapelle Sixtine & Bach transcriptions [sound recording].

Library Location: Library South 2 Call Number: Audio CD M22.L57 C66 disc 50 2011

Natural history of the piano: the instrument, the music, the musicians--from Mozart to modern jazz, and everything in between / Stuart Isacoff.

Library Location: Library North 4 Call Number: ML650 .I83 2011 Statu

Percussion instruments (electronic resource) / West Six Media / RC Broome.

Library Location: Films on Demand(GALILEO) Call Number: Status: No iter

Piano concerto no. 24, K. 491 (electronic resource) / Mozart. Piano concerto / Schumann.

Library Location: Internet (Click E-Resource line) Call Number: M1000.M455 C7 1998 Sta

To joy (videorecording) Till glädje / Janus Films; AB Svensk filmindustri; director, Ingmar Bergman; produ Ekelund; screenplay by Ingmar Bergman.

Library Location: Library South 2 Call Number: Video DVD PN1997 .T629 2007

GMD replaced by 3 new elements

AACR2	RDA
Downton Abbey. Season 3 [videorecording]	Downton Abbey. Season 3. two-dimensional moving image video videodisc
Community resources for older adults: programs and services in an era of change	Community resources for older adults: programs and services in an era of change text unmediated volume

GMD replaced by 3 new elements

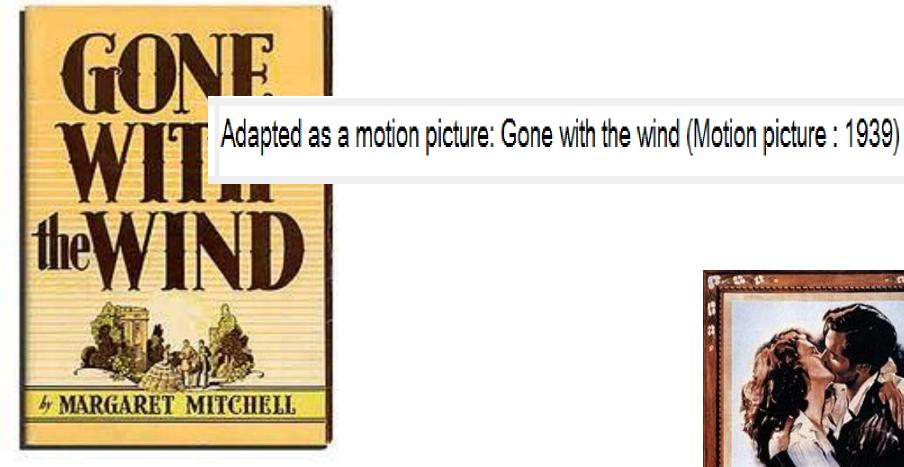
AACR2	RDA
Psychology today [electronic resource]	Psychology today text computer online resource
Long time ago [sound recording] : American songs	Long time ago : American songs performed music audio audio disc

Roles and relationships

Examples

- Roles
 - author
 - composer
 - photographer
 - production company
 - arranger of music
 - illustrator
 - interviewee
 - narrator

- Relationships
 - parody of …
 - abridgement of ...
 - in series ...
 - supplement ...
 - finding aid for …
 - merger of …
 - supersedes ...





Motion picture adaptation of: Mitchell, Margaret, 1900-1949. Gone with the wind.



- Fleming, Victor (Victor Lonzo), 1889-1949, film director.
- Selznick, David O. (David Oliver), 1902-1965, film producer.
- Howard, Sidney (Sidney Coe), 1891-1939, screenwriter.
- Gable, Clark, 1901-1960, actor.
- Leigh, Vivien, 1913-1967, actor.
- De Havilland, Olivia, 1916-actor.
- Howard, Leslie, 1893-1943, actor.
- Hinton, David, television director.
- Erman, John, 1935-television director.
- Curtis, Tony, 1925-2010, actor.
- Zinnemann, Fred, 1907-1997, film director.
- Martin, Frank (Television producer), television director.
- Selznick International Pictures, production company.
- Metro-Goldwyn-Mayer, film distributor.
- Turner Pictures, Inc., production company.

Sample records

Atomic variations: bass clarinet + guitar + percussion + piano

Ethan Wickman

& Musical Score

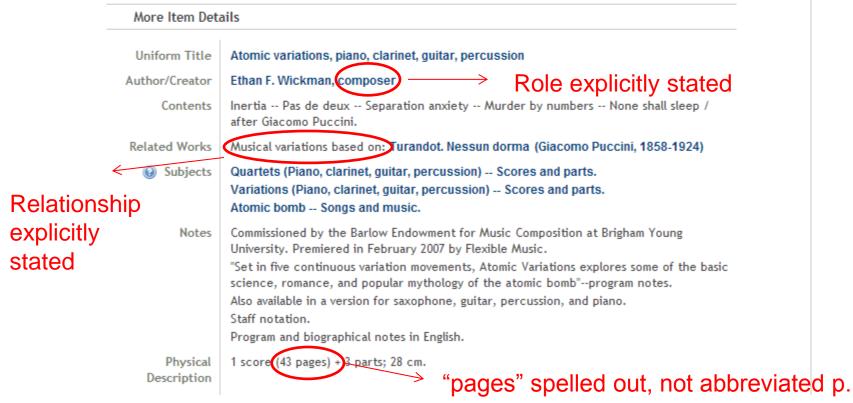
Publication Info: Louisville, Kentucky: Potenza Music Publishing, 2012

Copyright Notice Date: ©2012

Series: Music for musicians

Copyright date is a separate element in RDA

Location	Call Number	Status	Notes
WILLIS 4FL MUSIC LIBRARY	M447.W53 A8 2012	MUS PROCESSING	includes 3 parts



From University of North Texas Libraries' catalog

Sunday in New York

Author: Peter Tewksbury; Everett Freeman; Norman Krasna; Cliff Robertson; Jane Fonda; All authors

Publisher: [Place of publication not identified] : [publisher not identified] ; Burbank, CA : Distributed by Warner Home Video, [2011],

©2011.

Series: Archive collection.

These phrases replace Latin abbreviations s.l. and s.n.

Summary: A sophisticated comedy concerning a young Albany girl's romantic misadventures with a man who she meets one rainy

Sunday in New York. Complications result from the appearance of her airline-pilot brother and her home-town beau.

Rating: ☆☆☆☆ (not yet rated) ① 0 with reviews - Be the first.

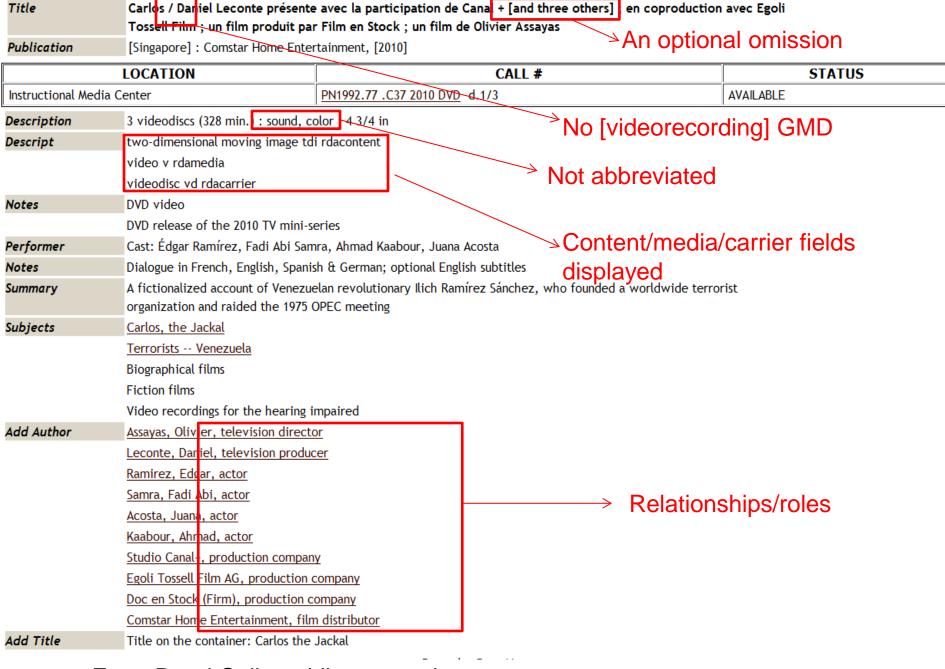
Title: Project development improvement and streamlining: assessing the effectiveness of process improvements in consultant management / Georgia Transportation Institute Project; investigators, Gordon Kingsley, Barry Bozeman, Chris Weible, Cliff Eckert; graduate research assistants, Jeff Jones, Wanda Spivey, Jennifer Chirico Love, and Mike Waschak, Georgia Institute of Techology; Mary Feeney and Craig Smith, University of Georgia; Institutions, Georgia Institute of Technology, Georgia Tech Research Institute, University of Georgia. Online Text: Citation linked to PDF version: Georgia Government Publications database, Adobe Acrobat Reader required More than 3 Publisher: [Forest Park, Georgia]: Georgia Department of Transportation, Office of Materials and Research, [2008?] names for the Description: vi, 142 pages; 28 cm. same function LC Subject(s): Georgia. Department of Transportation -- Management. Summary: "The purpose of this study is to examine the effectiveness of organizational and process changes that have taken place in the Office of Consultant Design (OCD) and with the Consultant Management Information System (CMIS) of the Georgia Department of Transportation (GDOT)."--Abstract. Other Form: Also available on the Internet from the Georgia Government Publications database in GALILEO (PDF file only). Current public access available via database citation: http://dlg.galileo.usg.edu/ggp/id:s-ga-bt700-pr4-bs1-bc6-bp7-b2008-belec-p-btext. Notes: Includes bibliographical references. Series: GDOT research project; 06-16. Georgia Transportation Institute project Variant Series: [GDOT research project]: 06-16 Other Contributors: Kingsley, Gordon. Bozeman, Barry. Access points for each of the 4 names Weible, Christopher M.

Georgia. Department of Transportation. Office of Materials and Research.

From the University of Georgia Libraries' catalog

Eckert, Clifford A.

Georgia Transportation Institute.



From Reed College Library catalog

Things to think about

- Loss of GMD—is it significant to your system and/or users?
- New fields created for RDA data
 - To display or not to display?
 - Indexing, faceting, limiting...
 - Talk to catalogers, system vendors...

Things to think about

- Retrospective conversion?
 - Local catalogs
 - "Hybrid" catalog
 - Add selected fields retrospectively
 - Primarily with automated means
 - Convert entire database???
 - Some people are considering, but be cautious.
- OCLC's plans for WorldCat

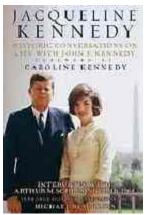
Access points & RDA

Heading/Authorized Access Point

Onassis, Jacqueline Kennedy, 1929-1994

Variants

- Kennedy, Jacqueline Bouvier, 1929-1994
- Kennedy, Jackie, 1929-1994
- > = Onassis, Jackie, 1929-1994
- > Bouvier, Jacqueline, 1929-1994
- > = Jiaguilin, 1929-1994
- > 3 Jackie, 1929-1994



Kennedy, Jackie, 1962-

VIAF ID. 260700712 (Personal)

Permalink: http://viaf.org/viaf/260700712

Preferred Forms

Selected Titles

- 1. Upson EMC, c2012: (1)
- 2. Upson EMC : small co-op, big impact (1)
- 3. Diverse Power, c2011: (1)
- 4. Diverse Power : from light bulbs to laptops building the electric co-op (1)

Examples from the <u>Virtual International Authority File (VIAF)</u>

Examples of RDA changes

■	
AACR2	RDA
Koran.	Qur'an.
Bible. O. T. Psalms.	Bible. Old Testament. Bible. Psalms.
United States. Dept. of Education.	United States. Department of Education.

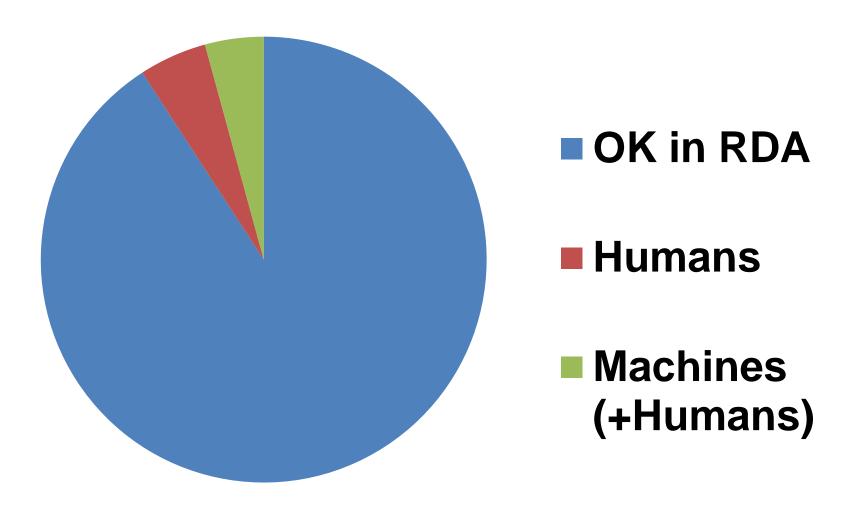
Examples of RDA changes

AACR2	RDA
Baker, Geoffrey, fl. 1326-1350.	Baker, Geoffrey, active 1326-1350.
Staden, Hans, ca. 1525-ca. 1576.	Staden, Hans, approximately 1525-approximately 1576.
Jolson, Al, d. 1950.	Jolson, Al, -1950.

Examples of RDA changes

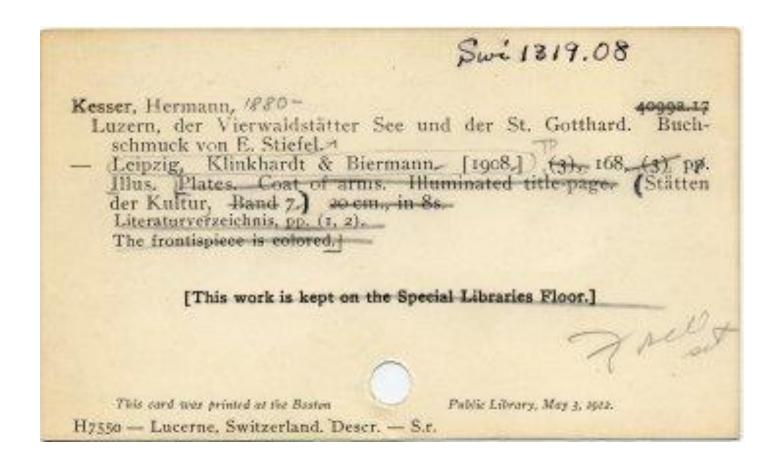
AACR2	RDA
Chopin, Frédéric, 1810-1849.	Chopin, Frédéric, 1810-1849.
Sonatas, violoncello, piano,	Sonatas, cello, piano, op. 65,
op. 65, G minor; arr.	G minor; arranged.

It Could Be Worse



~8.5 million total records in U.S. national authority file (at time of analysis)

It Could Be Worse



Catalog card from the Boston Public Library

So what?

- Keyword search retrieval
 - Dept., ca., fl. and some old terms unlikely to be used as search terms
 - Koran/Qur'an or violoncello/cello are more likely keywords…
 - Look for x-refs
 - Search both forms if you *really* need to be sure to find everything!
 - Until changes are complete in your catalog

#	Titles	Headings				
See also 1	0	Koran				
<u>2</u>	<u>1</u>	Koran and philosophy				
<u>3</u>	<u>2</u>	Koran as literature.				
<u>4</u>	<u>1</u>	KoranCriticism, interpretation, etc.				
<u>5</u>	<u>1</u>	KoranHistory.				
See also 6	0	Koran Law				
<u>7</u>	<u>1</u>	Koran stories.				
<u>8</u>	<u>1</u>	Koran storiesJuvenile literature.				
Note 9	<u>1</u>	KoranTheology.				

Institution Name: Georgia State University Libraries

References for: Koran

See:Qur'an

) 5	Subject					_		
	Check/uncheck all Sort by: Hit Count Name							
Up	date Cancel Show Less							
	women in the koran (12)		jesus christ in the koran (2)		bible islamic interpretation (1)			
	women in islam (8)		judaism relations islam (2)		christianity (1)			
	abraham (biblical patriarch) in the		koran as literature (2)		euthanasia religious aspects			
	koran (4) muslim women (4)		life in the koran (2)		islam (1) faith and reason islam koranic			
			qur'an (2)		teaching (1)			
	christianity and other religions islam (3)		qur'an criticism, interpretation, etc history middle ages, 600-		feminism religious aspects islam (1)			
	electronic books (3) ishmael (biblical figure) in the koran (3)		1500 (2) qur'an hermeneutics (2)		god wrath history of doctrines (1)	;		
	prophets in the koran (3)		qur'an theology (2) sex role religious aspects islam		intellect religious aspects islam koranic teaching (1)	1		
	prophets, pre-islamic (3)		(2)		isaac (biblical patriarch) sacrifice			
	qur'an criticism, interpretation, etc (3)		abortion religious aspects islam (1)		(1) islam (1)			
	qur'an criticism, interpretation, etc history (3)		abraham (biblical patriarch) in rabbinical literature (1)		islamic literature history and criticism (1)			
	abraham (biblical patriarch) (2)		abraham (biblical patriarch) in		islamic stories (1)			
	christianity in the koran (2)		the koran (1)		jesus christ biblical teaching (1)			
	ibn al-'arabi, 1165-1240 views on		abraham (biblical patriarch) in the new testament (1)		jesus christ in the koran (1)			
	the koran (2) islam relations christianity (2)		animals in the koran (1)		jews in the hadith (1)			
	islam relations crinistanity (2)		antisemitism islamic countries (1)		jews in the koran (1)			
	iesus christ islamic		antisemitism in literature (1)		joseph (son of jacob) juvenile			
	interpretations (2)		bible criticism, interpretation, etc (1)		literature (1)			
Up	date Cancel Show Less							

Koran: Ishmael (Riblical figure) in the Koran

So what?

- Clicking on a hyperlinked access point from a record
 - Results will depend on whether all instances of that access point have been fixed

« Back to Search Results

Showing 1 - 20 of 765 for search: 'United States. Dept. of

Defense.', query time: 0.31s

Sort Relevance

▼



Call Number: UA770 .S665 1984 PubDate: 1984

Located: Law General Stacks, main & upper level arranged by

call #

Not Checked Out



Book

2. Bicentennial of the Constitution: a resource guide /

Call Number: KF4541 .A54 1987 PubDate: 1987

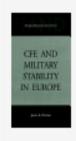
Located: Law General Stacks, main & upper level arranged by

call #

Not Checked Out



Book



CFE and military stability in Europe /

by Peters, John E., 1947-

Call Number: KZ5885.21992 .P48 1997 PubDate:1997

Located: Library North 4

Not Checked Out



Book

« Back to Search Results.

Showing 1 - 20 of 24 for search: 'United States. Department of

Defense.', query time: 1.85s

Sort Relevance



 Manual for courts-martial, United States, 1951: effective 31 May 1951.

by United States. Department of Defense.

Call Number: KF7625 .U6 1951 PubDate: 1951

Located: Law General Stacks, main & upper level arranged by

call#

Not Checked Out



Book

The secretaries of defense : a brief history, 1947-1985 / by Trask, Roger R.

Call Number: D 1 2 H 62/4/947-85 PubDate: 1985 Located: Library South 4, Government Document

Not Checked Out.



So what?

- Left-anchored searches (index browses)
 - May see some split headings or inconsistencies

Institution Name: Georgia State University Libraries

Search Request: Author Browse = georgia state university department

Search Results: Displaying 1 through 50 of 50 entries.

Previous Next

#	Titles	Headings	Headings Type
See also 1	0	Georgia State University. Department of Anthropology	Corporate Name
See also 2	0	Georgia State University. Department of Anthropology. Center for Applied Research in Anthropology	Corporate Name
<u>3</u>	<u>2</u>	Georgia State University. Department of Art	Corporate Name
<u>4</u>	<u>4</u>	Georgia State University. Department of Geography	Corporate Name
<u>5</u>	<u>1</u>	Georgia State University. Dept. of Anthropology and Geography.	Corporate Name
See also 6	0	Georgia State University. Dept. of Art	Corporate Name
<u>7</u>	<u>1</u>	Georgia State University. Dept. of Communication.	Corporate Name
8	<u>4</u>	Georgia State University. Dept. of Criminal Justice. Statistical Analysis Bureau.	Corporate Name
<u>9</u>	1	Georgia State University. Dept. of Educational Foundations. Research, Measurement, and Statistics Section	Corporate Name
<u>10</u>	<u>4</u>	Georgia State University. Dept. of English.	Corporate Name
11	<u>1</u>	Georgia State University. Dept. of Foreign Languages.	Corporate Name
See also 12	0	Georgia State University. Dept. of Geography	Corporate Name
<u>13</u>	<u>1</u>	Georgia State University. Dept. of Health Administration.	Corporate Name
14	<u>1</u>	Georgia State University. Dept. of Journalism	Corporate Name
<u>15</u>	<u>1</u>	Georgia State University Dept. of Mental Health and Human Services.	Corporate Name
<u>16</u>	<u>1</u>	Georgia State University. Dept. of Music.	Corporate Name
<u>17</u>	<u>1</u>	Georgia State University. Dept. of Nursing.	Corporate Name
<u>18</u>	<u>1</u>	Georgia State University. Dept. of Psychiatric/Mental health Nursing.	Corporate Name
<u>19</u>	<u>5</u>	Georgia State University. Dept. of Public Information.	Corporate Name
<u>20</u>	1	Georgia State University. Dept. of Public Relations.	Corporate Name
<u>21</u>	1	Georgia State University. Dept. of Quantitative Methods.	Corporate Name
<u>22</u>	1	Georgia State University. Dept. of Real Estate.	Corporate Name
<u>23</u>	1	Georgia State University. Dept. of Real Estate and Urban Affairs.	Corporate Name
24	1	Georgia State University. Dept. of Social Work.	
<u>25</u>	1	Georgia State University. Dept. of University Publications.	Corporate Name
<u>26</u>	<u>2</u>	Georgia State University. Dept. of University Relations.	Corporate Name
<u>27</u>	1	Georgia State University. Division of Continuing Education	Corporate Name

So what?

- An access point may exist in bibliographic records, but lack an accompanying authority record
 - These will probably stay in their "old" forms longer
 - Georgia State University. Sports Information Dept.
 - Appears in 15 bibliographic records in the Georgia State University catalog
 - No existing authority record for this access point

Access points beyond the local catalog

- Access points in WorldCat records may not have caught up to the authority record changes
- Many other systems or services make use of the national authority file
 - Digital collections

HOW MIGHT RDA AFFECT USERS?

(future)



Developing stories

- Systems and vendors
- Bibliographic Framework Transition
 Initiative, or BIBFRAME (i.e., replacement for MARC)
 - Demos and more available at BIBFRAME.org

BIBFRAME.ORG New Bibliographic Framework Overview Docs Vocab Demos Tools FAQ Contribute

Home / Demos

Demonstrations

The following demonstration and supporting tools are used to help define and explore the BIBFRAME data model to support the requirements of a flexible and extensible bibliographic framework.

Linked Data Browsing

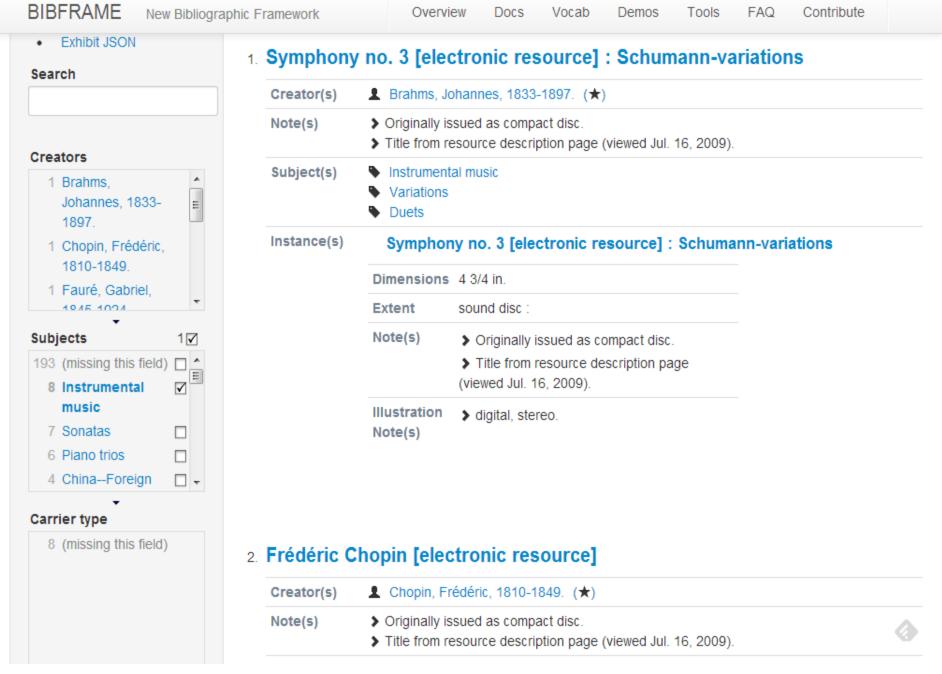
The following collections of linked data are navigated using Exhibit 3.0

- A collection of Library of Congress MARC records representative of those found in a public library that have been translated via the BIBFRAME pipeline
- A collection of Library of Congress MARC records representing a small selection of physical resources that have been translated via the BIBFRAME pipeline
- A sample collection from the British Library that have been translated via the BIBFRAME pipeline
- A sample collection from Deutsche National Bibliotek DNB that have been translated via the BIBFRAME pipeline
- A sample collection from George Washington University Library that have been translated via the BIBFRAME pipeline
- A sample collection from the National Library of Medicine that have been translated via the BIBFRAME pipeline
- A sample collection from OCLC that have been translated via the BIBFRAME pipeline
- . A sample collection from Princeton Library that have been translated via the BIBFRAME pipeline

MARC Analytics

 A Gadget inspector over various XML MARC record collections designed to provide a condensed summary of this data and identify patterns of MARC tag usage.



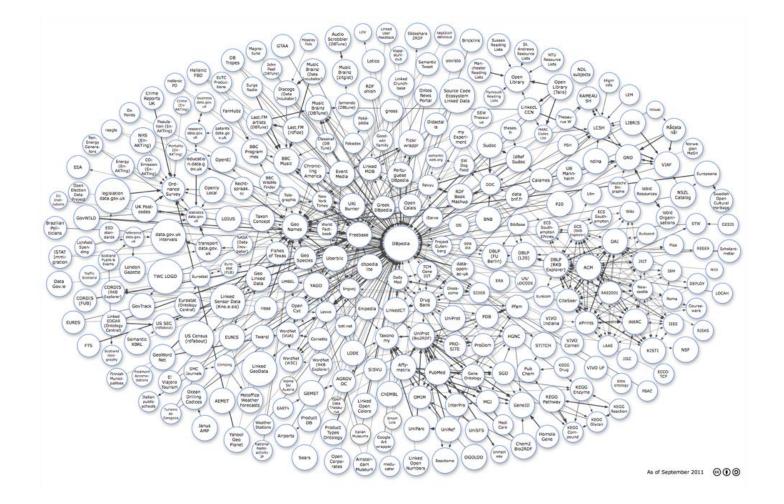


From BIBFRAME demo of George Washington University Library sample collection

New authority elements

- Gender
- Place of residence of the person
- Affiliation
- Field of activity
- Country associated with the person
- Language of the person

I want to read books by Georgia authors. What do you have by 20th century Russian women poets?



Linking Open Data cloud diagram by Richard Cyganiak and Anja Jentzsch. http://lod-cloud.net/

LINKED DATA & THE SEMANTIC WEB

What is Linked Data?

Tim Berners-Lee's 4 principles:

- 1. Use URIs as names for things
- 2. Use HTTP URIs so that people can look up those names.
- 3. When someone looks up a URI, provide useful information, using the standards (RDF*, SPARQL)
- 4. Include links to other URIs, so that they can discover more things.



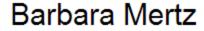


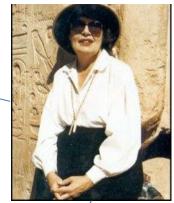


Michaels, Barbara, 1927-

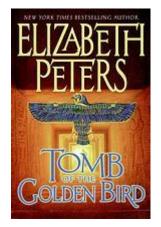


Has pseudonym





Takes place in



Has subject



Educated at

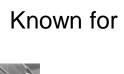


Located in

In Series



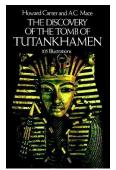
Discovered by





Is Author of





RDA's potential benefits Linked Data/Semantic Web

- Defined data elements
- Increased emphasis on identifiers
- Giving meaning to the relationships
- "Take what you see"
- "Accept what you get"
- RDA vocabularies and element sets are in the <u>Open Metadata Registry</u>

LINKED DATA & LIBRARIES

id.loc.gov

LIBRARY OF CONGRESS LINKED DATA SERVICE



- Linked Data Service
- About
- Main Dataset Descriptions
- Preservation Dataset
 Descriptions
- Search
- Download
- Technical Center
- Contact Us

LC Linked Data Service Authorities and Vocabularies





Available Datasets

The Linked Data Service provides access to commonly found standards and vocabularies promulgated by the Library of Congress. This includes data values and the controlled vocabularies that house them. The following are currently offered as part of this service:

- > LC Subject Headings
- > LC Name Authority File
- > LC Classification
- > LC Children's Subject Headings
- . I O O - - / F - - T - - -

- > MARC Relators
- > MARC Countries
- MARC Geographic Areas

1000000 4 1 -----

MARC Languages







VIAF: The Virtual International Authority File

VIAF, implemented and hosted by OCLC, is a joint project of several national libraries plus selected regional and trans-national library agencies. The project's goal is to lower the cost and increase the utility of library authority files by matching and linking widely-used authority files and making that information available on the Web.

Participating institutions are:

- Mational Library of Australia
- Library and Archives Canada
- National Library of the Czech Republic
- Bibliotheca Alexandrina (Egypt)
- MB -- --
- Flemish Public Libraries
- Denmark (DBC)-test
- Bibliothèque nationale de France
- SUDOC (France)
- Deutsche Nationalbibliothek
- Getty Research Institute
- National Széchényi Library (Hungary)
- National Library of Israel
- Istituto Centrale per il Catalogo Unico (Italy)

Linked Data at OCLC

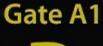
■ Linked Data										
More info about Linked Data				П						
http://www.worldcat.org/oclc/48075651 >										
library:oclcnum	"48075651"	'48075651"								
library:placeOfPublication	rdf:type schema:Place schema:name "New York, NY"									
library:placeOfPublication	schema:name "London" http://id.loc.gov/vocabulary/countries/enk									
library:placeOfPublication										
owl:sameAs	<info:oclcnum 48075651=""></info:oclcnum>									
<u>rdf:type</u>	pto:DVD									
<u>rdf:type</u>	schema:CreativeWork/Video									
<u>rdf:type</u>	pto:Video									
	<http: 0767038282="" isbn="" www.worldcat.org=""></http:>									
	owl:sameAs	<ur><!--r/-->urn:isbn:0767038282></ur>		-						
	<u>rdf:type</u>	schema:ProductModel		-						
rdfs:seeAlso	rdf:type	schema:CreativeWork		-						
	schema:description	"v. 2"		-						
	schema:isbn	"0767038282"		-						
	schema:model	<http: 48075651="" oclc="" www.worldcat.org=""></http:>		-						
	http://www.worldcat.org/isbn/0767038266"> owl:sameAs <um:isbn:0767038266></um:isbn:0767038266>									

Advice from me

- Talk to catalogers you know
- Ask questions if something looks strange to you
- Let us know what you think about all this!

HAS RDA REALLY ARRIVED?







Departures 十





Gate B1

Arrivals





Baggage



Selected resources

http://goo.gl/8hhVK

https://delicious.com/wynne_susan/carterette_webinar_2013

Contact me anytime! swynne@gsu.edu

THANKS FOR ATTENDING!

Watch your email for a follow-up to today's webinar. It will include the certificate request forms and a link to the archived recording.

Have an idea for a webinar topic or webinar presenter? Let us know!

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